

## **IDAHO EMPLOYMENT AND TRAINING PROGRAM OPERATED BY MAXIMUS** (IDAHO EMPLOYMENT AND TRAINING PROGRAM) **Paperless Notifications**

Main office: 1435 N. Orchard Street, Boise, Idaho, 83706

By opting in (agreeing) to receive text messages from IDAHO EMPLOYMENT AND TRAINING PROGRAM:

You are telling IDAHO EMPLOYMENT AND TRAINING PROGRAM that you are the wireless service plan subscriber or authorized user of the cell phone number you entered to get text messages or that the plan subscriber or authorized user of the cell phone number gave you permission to enroll that number.

You agree to tell IDAHO EMPLOYMENT AND TRAINING PROGRAM if your cell phone number changes.

You give IDAHO EMPLOYMENT AND TRAINING PROGRAM permission to send text messages to the enrolled cell phone number through your wireless phone carrier, unless and until you end permission per these Terms and Conditions.

Text messages will not be used to sell you products. You do not have to agree to get text messages in order to buy any product or service from IDAHO EMPLOYMENT AND TRAINING PROGRAM. You will not get marketing messages. While you are opted into text messages, you will **not** get paper letters by US Mail.

## IDAHO EMPLOYMENT AND TRAINING PROGRAM Long Codes is: 8888834560

To Stop Getting Text messages: You can stop getting text messages at any time by:

 Calling 1-844-977-1600 or emailing <u>CMSLIdaho@Maximus.com</u> to tell an IDAHO EMPLOYMENT AND TRAINING PROGRAM Representative you want to opt out

or

 Replying STOP from your cell phone to IDAHO EMPLOYMENT AND TRAINING PROGRAM long code

If you opt out by texting **STOP** to a text message, text only the word **STOP** without any other words, spaces or characters before or after the word **STOP**. This will opt you out of that text message type.

IDAHO EMPLOYMENT AND TRAINING PROGRAM will try to opt you out if you send a text stating your clear and unmistakable intent to opt out. But your messages do not go to a human. They go to a short, automated code number. It has very limited ability to understand your messages. So it might not opt you out unless you reply only with the word **STOP**.

When you text **STOP** or change your account preferences, you will get one last confirmation text message from IDAHO EMPLOYMENT AND TRAINING PROGRAM. It will say that you will stop getting text messages. If you change your preferences, it may take up to 48 hours for it to take effect. During this 48-hour period, you might get text messages from IDAHO EMPLOYMENT AND TRAINING PROGRAM. You agree that your consent to get text messages continues **unless and until** you cancel your consent.

Get Help or Support: For help or answers to questions, call 1-844-977-1600, email <u>CMSLIdaho@Maximus.com</u> or chat at IdahoEmploymentTraining.com. You can also reply HELP to a text message. You will get a text with contact information.

## Message and Data rates may apply.

Message Frequency: The number of messages you get will vary.

## Supported Carriers List:

Text messages from IDAHO EMPLOYMENT AND TRAINING PROGRAM may not be available on all carriers. More carriers may be added at any time. You can get this service with these carriers now:

ACS/Alaska Advantage Cellular (DTC Wireless) Aio Wireless **Appalachian Wireless** AT&T Bandwidth Bluegrass CellularAtlantic Tele-Network International (ATN) Boost **Buffalo Wireless** C Spire Wireless CableVision Carolina West Wireless (CWW) CellCom USA Cellular Network Partnership (PIONEER) Cellular One of East Central Illinois Chariton Valley Cellular Chat Mobility USA ClearTalk (Flat Wireless) Copper Valley

Coral Wireless (Mobi PCS) Cricket Cross Telephone Company (MBO Wireless) Duet IP (Maximum Communications New Core Wireless) Element Mobile (Flat Wireless) Epic Touch (Elkhart Telephone) **GCI** Communications Corp Golden State Cellular Google Voice i Wireless (IOWA Wireless) Illinois Valley Cellular (IV Cellular) Immix (Keystone Wireless) Inland Cellular Telephone Company Leaco **MetroPCS** Mobile Nation Mosaic (Consolidated or CTC Telecom) **MTA Communications** MTPCS (Cellular One Nation)



Nex-Tech Wireless Northwest Missouri Cellular Limited Panhandle Telecommunications Systems (PTCI) Peoples Wireless Pine Belt Wireless

Pine Cellular Revol Wireless USA RINA Sagebrush Cellular (Nemont) SI Wireless SouthernLinc Sprint SRT Wireless T-Mobile\* Texas RSA 3 Ltd (Plateau Wireless) Thumb Cellular Union Telephone Company (Union Wireless) United Wireless U.S. Cellular Verizon Wireless Viaero Wireless Viaero Wireless Virgin West Central Wireless (5 Star Wireless)

\*T-Mobile is not liable for delayed or undelivered messages.

**Changes in terms**: IDAHO EMPLOYMENT AND TRAINING PROGRAM reserves the right to change these Terms and Conditions or cancel the text messages service at any time. By using and accepting text messages from IDAHO EMPLOYMENT AND TRAINING PROGRAM after we make changes to the Terms and Conditions, you are accepting the Terms and Conditions with those changes. Please check the Terms and Conditions regularly.

Limitation of Liability: To the maximum extent allowed by applicable law, you agree that IDAHO EMPLOYMENT AND TRAINING PROGRAM or parties acting on behalf of IDAHO EMPLOYMENT AND TRAINING PROGRAM are not liable for any direct, indirect, consequential, special, incidental, punitive or any other damages. You agree even if IDAHO EMPLOYMENT AND TRAINING PROGRAM has been told of possible damage or loss arising or resulting from or in any way relating to your use of IDAHO EMPLOYMENT AND TRAINING PROGRAM paperless text messages. The wireless carriers are not liable for delayed or undelivered messages. IDAHO EMPLOYMENT AND TRAINING PROGRAM and its representatives are not liable for the acts or omissions of third parties, including but not limited to delays in the transmission of messages.

**Indemnity:** To the maximum extent allowed by applicable law, you agree to indemnify, defend and hold harmless IDAHO EMPLOYMENT AND TRAINING PROGRAM, its directors, officers, employees, servants, agents, representatives, independent contractors and affiliates from and against any and all claims, damages, liabilities, actions, causes of action, costs, expenses, including reasonable attorneys' fees, judgments or penalties of any kind or nature arising from using or getting text messages.

The State of IDAHO respects your right to privacy. You can read our privacy policy at <a href="https://healthandwelfare.idaho.gov/about-dhw/privacy-and-confidentiality">https://healthandwelfare.idaho.gov/about-dhw/privacy-and-confidentiality</a>.